From: Info, MassHR (HRD) <masshrinfo@massmail.state.ma.us>

Sent: Thursday, December 22, 2011 6:00 AM

To: Hanchett, James (DPH)

Subject: MassHR notice



Dear Colleagues,

On January 26, 2010, Governor Patrick issued Executive Order 517 and charged the Executive Department HR community with implementing a plan to enhance the efficiency and effectiveness of human resource service delivery. Our partnership is called MassHR.

To enhance the efficiency and effectiveness of HR service delivery we will use the following three strategies:

- 1. Implementing enabling Self Service technologies
- 2. Implementing a more efficient HR service delivery model using shared services
- 3. Implementing new training, learning and development programs

What does this mean for you?

MassHR is committed to making Massachusetts the best public sector employer in the country. To this end, listed below are three benefits you can expect:

- The Self Service Time and Attendance application will allow you to complete HR activities including time reporting and viewing leave balance online, 24/7
- The Shared Services Center will provide a you with more consistent and timely answers to Payroll and Time and Attendance questions
- More standardized learning and development programs will be delivered across all Executive Departments increasing your opportunity to participate in training and to enhance your knowledge and skills

We are committed to ensuring that you are aware of our progress toward meeting our goals. Our next communication to you is planned in very soon regarding a MassHR Survey. This survey will offer you the opportunity to provide your perspectives and opinions on how HR services are delivered to Commonwealth employees.

Best.

Paul Dietl, Chief Human Resources Officer Martin Benison, State Comptroller John Letchford, Chief Information Officer MassHR is a collaborative effort aimed at delivering HR services more efficiently using shared services and enabling self service technologies, and facilitating workforce effectiveness through training, learning and development programs